

# *Train Plan Training*

*LEVEL 2*

# *WELCOME TO WESTWOOD*

- You'll have found the break-out areas with Tea, Coffee and Snacks
- Safety and Security
- Breakfast, Lunch & Dinner in the Restaurant
  - Lunch can be taken Cafè style
- Hotel with a Leisure Centre
  - Please observe NRs Drugs and Alcohol policy

# *Welcome to Level 2*

- Network Rail's core business is selling train paths to Train Operators
  - 90% of Network Rail's revenue stream comes from 'selling' train paths)
- TOC core business is providing services for customers both passenger and freight
- At a time of externally driven change our aim is to help you grow as planners

# *Aims and objectives of the Course*

- To increase your knowledge and understanding of Train Planning and Performance principles
- To help you understand the processes, targets and relationships in building the annual timetable
- To understand our own culture, problems and frustrations together with those of our customers
- To appreciate how important the product is to the rail industry and beyond
- To share our needs and our ideas with each other gain confidence in presenting and explaining

# EXERCISE

Please spend a few moments in pairs and work out what you want said about yourself; why you're here and what you would like to get out of the next couple of days. What basic rules would you wish the course to adopt? Then, when your turn comes, introduce your partner to the rest of the group.

# *Measuring your Learning*

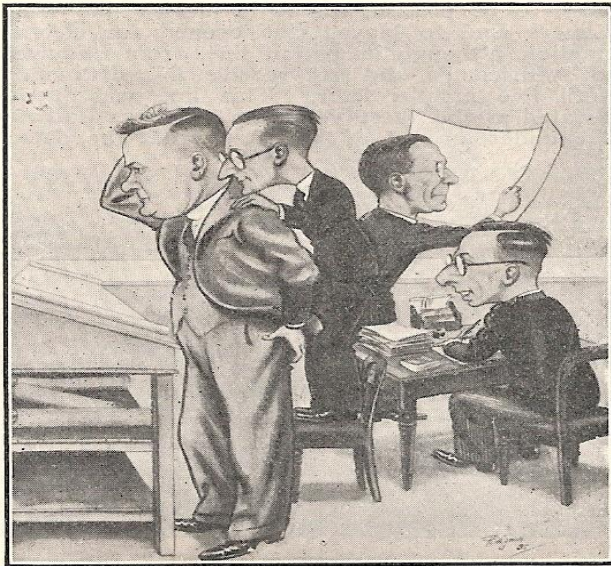
- Self-Reflection Notes
- Daily Review of Learning



# How it was.....

\* \* \*  
 TIME TABLE STAFF AT WORK.

The accompanying caricature by Mr. A. W. Baldwin, of the L.W.D.S.O, sheds a light on the Divisional Time Table Office. It shows (in the words of the caricaturist), "the L.W. Div. Supt. Time Table Staff absorbed in their exacting and intricate task. Reading from left to right is Mr. J. Grace, the senior clerk, in a perplexed and characteristic attitude, while Mr. G. E. Griffen looks over his shoulder ready and anxious to assist. Mr. J. C. Marshall (sitting at table) is thinking out some new and improved working for the Isle of Wight and Mr. R. King ponders over the graph in search of a new pathway for a freight train".



London West Time Table Staff.

*"It might be hastily assumed that the construction of a train timetable was likely to be as dull and dreary a task as the compilation of a calendar or the making of a ready reckoner. In fact, the making of railway timetables is a complicated and fascinating business, which forms a whole time occupation for a large staff of experts specially trained for the work.*

*Let us realise that a railway timetable is a most complicated and delicate structure pieced together with the greatest pains and any – even the slightest – disturbance of it may have far reaching consequences difficult to foresee ..... A timetable is like a castle of cards, liable to be ruined by clumsy meddling with a single card"*

*Williamson – Railway Planning 1938*